

SERVICE COMPLAINTS

April to June 2008

The Service Complaint	Date	Action taken/Notes
The complaint was that personal details in the form of an e mail address had been published on the council's website and was therefore available to the general public	01.04.08	It was accepted that personal data was available for public viewing on the Council's website, contrary to established procedures. An unreserved apology was given and staff instructed to follow procedures in the future. The complainant accepted the apology and accepted that the matter had been appropriately dealt with.