

Instruction to your Bank or Building Society to pay by Direct Debit

DARTFORD
BOROUGH COUNCIL



Service user number:

2 5 0 3 5 4

Reference:

S 0 1 J B R E H 0 0 1

Instruction to your bank or building society: Please pay Dartford Borough Council Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Dartford Borough Council and, if so, details will be passed electronically to my Bank/Building Society.

Name(s) of account holder(s):

Bank/Building Society account number:

Branch Sort Code:

Name and full postal address of your Bank or Building Society:

Postcode:

Signature(s):

Date:

Banks and building societies may not accept Direct Debit Instructions for some types of account

The Direct Debit Guarantee (continued)

- If an error is made in the payment of your Direct Debit, by Dartford Borough Council or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
If you receive a refund you are not entitled to, you must pay it back when Dartford Borough Council asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.



DARTFORD
BOROUGH COUNCIL

recycle
for Dartford

Your brown bin... is for garden waste

You can now sign up to our new Garden Waste collection service and get a FREE bin!

The service normally costs £32 per year, plus a one-off fee of £33 for a brown wheelie bin. However, if you are one of the first 5,000 applicants, you will receive your bin for FREE.

Brown bins are emptied once per fortnight from your kerbside and these items can be put loose in them:

✓ Yes please

✓ Grass cuttings



✓ Foliage



✓ Dead flowers



✓ Twigs



✓ Weeds



✓ Hedge trimmings



✓ Leaves



✓ Small branches



✓ Plants



✗ These items cannot be composted in your brown bin

✗ Soil

✗ Plant pots

✗ Food

✗ Turf

✗ Animal waste

✗ Fencing

✗ Stones & gravel

✗ Rubble

✗ Logs

The garden waste collected is taken to a local facility where it is turned into compost and then used commercially.

Contact us on 01322 343290 for more details.

"Keep up the good work and push Dartford's recycling rate even higher by signing up for the garden waste collection service."

This service fulfils the final promise from 2007's Big Bin Vote and we're pleased to be able to offer the garden waste recycling service that YOU asked for."

Councillor Tony Martin, Deputy Leader of the Council



Yes please, I'd like to register

Title: Mr / Mrs / Ms / Miss / Dr / Other:

First name:

Surname:

Delivery address:

Postcode:

Daytime tel:

Email:

Please tick this box if you would like to receive information about refuse and recycling from Dartford Borough Council via email.

Payment:

I enclose a cheque to the value of £32 made payable to Dartford Borough Council.

I wish to pay by Direct Debit. *Please fill in your details overleaf.*

Send your completed form and cheque (if appropriate) to:

Garden Waste Collection Service
Dartford Borough Council
Civic Centre, Home Gardens
Dartford, Kent DA1 1DR

or phone us on 01322 343290 to pay by credit or debit card



This guarantee should be detached and retained by the payer

The Direct Debit Guarantee

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Dartford Borough Council will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Dartford Borough Council to collect a payment, confirmation of the amount and date will be given to you at the time of the request.



Continued overleaf